

Wellness & Activities Attendant– Full time

Our Story

The Five Star Resort, Belle Mont Farm is nestled amongst 400 acres of fertile, organic farmland and lush tropical forest. It encompasses an array of amenities guaranteed to provide an authentic guest experience and provide our team with many learning & development opportunities.

The story of Belle Mont Farm and Kittitian Hill begins with a single idea - creating a new destination unlike any existing 'sustainable hotel' that would bring people together to form a community that benefits both locals and visitors alike. Bringing creativity and community together in a thriving village of artists and artisans, one that will open up new avenues of expression and outlets for creative work.

Come on, Join us on this journey!

Role Summary

The Wellness & Activities Attendant has overall responsibility for but not limited to monitoring reception areas, waiting areas and rooms for spa experiences and activities. The Attendant must meet or exceed productivity and cleanliness standards exercising corrective action as needed to ensure standards are maintained. The individual must be flexible to work hours/days as dictated by operational needs. The attendant has responsibility for enhancing the guest experience by keeping facilities clean and orderly at all times.

Core Role Responsibilities

- Provide excellent customer service
- Handle all guest and team member questions and concerns in an informed, professional and courteous manner
- Assist guests in the proper handling of gym equipment
- Carry out activities such as nature walks around property and other activities with guests
- Maintain inventory of equipment, storing and retrieving items; assembling and disassembling equipment as necessary
- Report any damaged or missing items or maintenance needs to your supervisor and or Manager
- Maintain and rotate supply of pool & gym towels.
- Be-thorough in cleaning all assigned areas within requirements and guidelines of gym, general pool areas & wellness cottages
- Ensure that stock levels of cleaning supplies and equipment are maintained and in excellent working condition always.
- Ensure that the highest standard of cleanliness and tidiness are maintained throughout the Wellness Center (Spa) & Workshop (Gym)
- Take Wellness Center bookings & upsell and recommend upgrades where possible.

BELLE MONT FARM

KITTITIAN HILL

- Assist in ensuring that the Wellness Center is accessed only by guests and persons authorized
- Ensure the health and safety of self, guests and other team members
- Maintain detailed knowledge of the Wellness Center including prices, duration of experiences and knowledge of products and services.
- Actively promote the Wellness experience, as well as programs and promotions.

Role Requirements

- Minimum of 1 year experience in Spa and Fitness
- Knowledge on the use of fitness equipment
- Be proactive and demonstrate initiative in problem solving
- Required to lift 75 pounds daily to maintain gym equipment successfully
- The ability to stand, walk, hike in extreme weather conditions and for long periods of time.
- Excellent attention to detail
- An effective listener and communicator
- Excellent written and oral communication skills
- Planning, organization and execution skills
- Exceptional interpersonal skills.
- Valid Food Handlers permit
- Must be open to a flexible schedule, including weekends and holidays.

If you are interested in applying for employment with Kittitian Hill, please email a copy of your resume to Hospitalityhr@kittitianhill.com by **February 28th, 2020**.

If you need further information on how you can become a member of the team, please contact us on 869 465 7388, we look forward to hearing from you!

Only suitably qualified applicants will be contacted for an interview.